

Emergent Resource Sharing & ILL

Rethinking Resource Sharing with collaborative strategy

- Experimenting with new workflow & technology
- Transforming with education & training

“One can state one of the major challenges facing libraries in these terms. Historically, users have built their workflow around the services the library provides. As we move forward, the reverse will increasingly be the case. On the network, **the library needs to build its services around its users' work- and learn-flows** ([networkflows](#)).“ Lorcan Dempsey January 28, 2006 blog on Networkflows

“We believe that the individual should be able to **get whatever** s/he wants, **whenever and wherever** it is globally, **however** s/he wants to receive it. Our policies shall present the **lowest possible barrier** to this with the ideal being a no-barrier transaction.” Rethinking Resource Sharing: Cultural & Policy Issues Manifesto: <http://blog.aclin.org/>

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(View Notes Page for speaking notes)

Presented @ PALINET

May 12, 2006

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User's Library options & ILL Workflow

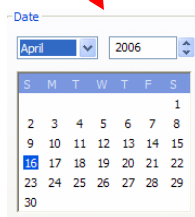
User Search
& Discovery

Get Options

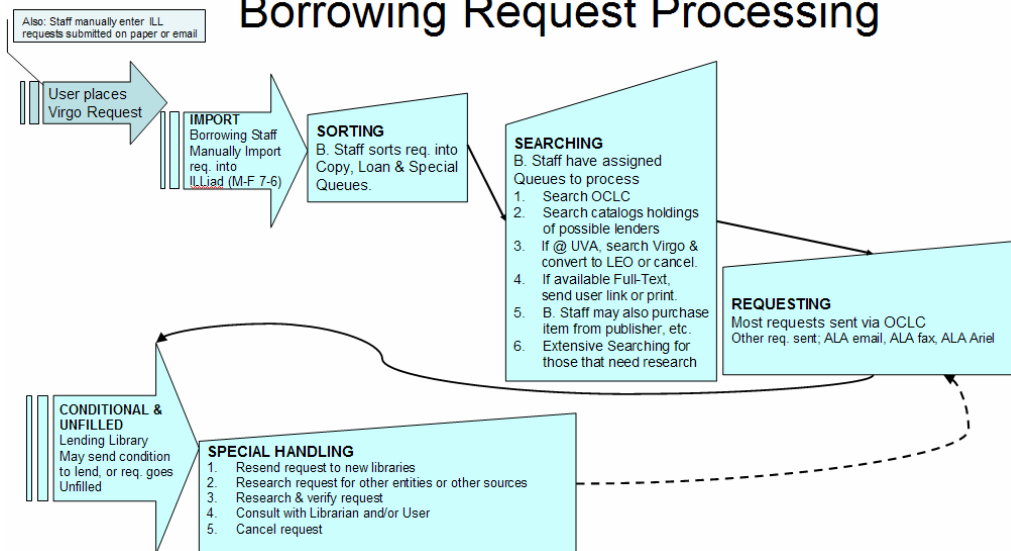


Find it @
your
Library

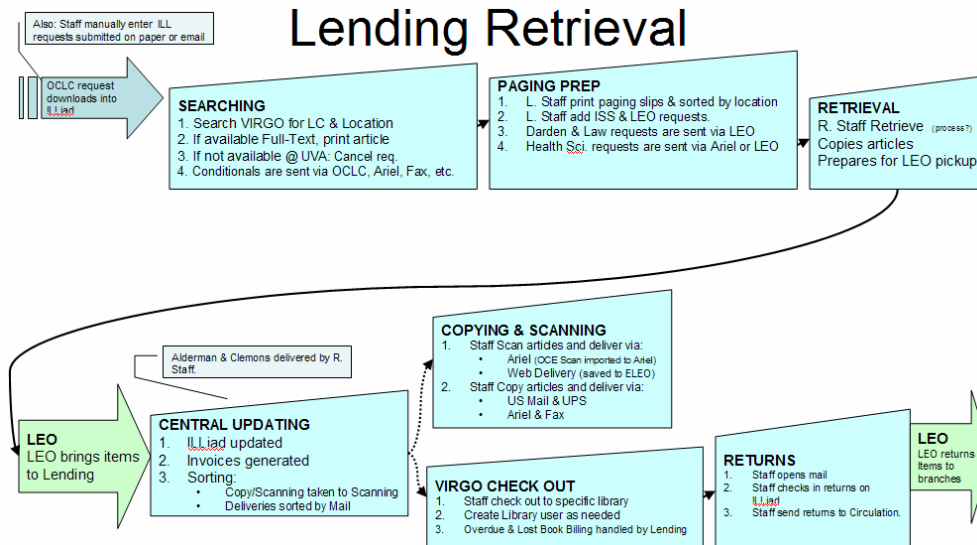
or drive to another library,
or ILL from your Library,
or request Library buy it.



Borrowing Request Processing



Lending Retrieval



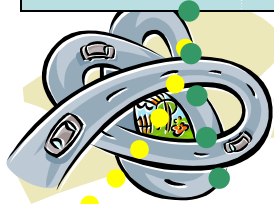
Strategic Options

For everyone!

– users & staff

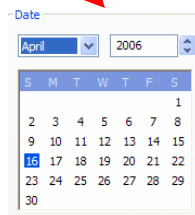
User Search
& Discovery

Get Options



Find it @
your
Library

or drive to another library,
or ILL from your Library,
or request Library buy it.



Where Workflow meets Strategy



What is our current strategy?

Framework:

- Who's on first
- Favorites emerge from what works first

Question:

- What is the service relationship between Acquisition, Collection Development and Resource Sharing?
- What service model & unit functional relationships make sense?

Answer: It's changing...

"for monographs, purchase may be a reasonable substitute for interlibrary loan." (Holley, 2005)

"Within Library workflows and systems too much effort is going into maintaining and integrating a fragmented infrastructure. We need to look seriously at opportunities to centralize and/or better coordinate services and data..." (UC Libraries, 2005)

Important Questions

How can we best use/incorporate emergent technologies & web services?

- Emerging workflow with options and new resources: iTunes, Google Book Search, DOAJ, Netflix, OpenDOAR, Paperbackswap...
- Mobile technologies: mobile workstations, smart phones, etc.
- New communication systems: Voice over Internet Protocol (VOIP) and chat.
- New roles: Intersecting community & resources using social bookmarking & learning communities: SourceForge, Connotea, del.icio.us, Wikipedia,

What is the impact on staff training & education?

- New training programs: University of Virginia Libraries, ALA RUSA STARS Education Committee, and other training resources.

What does this mean to Library as organization and my job?

- New options & partnerships.

Following this hour's presentation is a 30 minute discussion of next steps and knowledge sharing.

Traditional Approach: Collection Development & Resource Sharing

Traditional Resource Sharing

- ILL borrows what it can from other libraries & some document suppliers.
- Sometimes refer ILL problematic requests to selectors: New or popular titles, Videos, News Archives, Music CDs, etc.

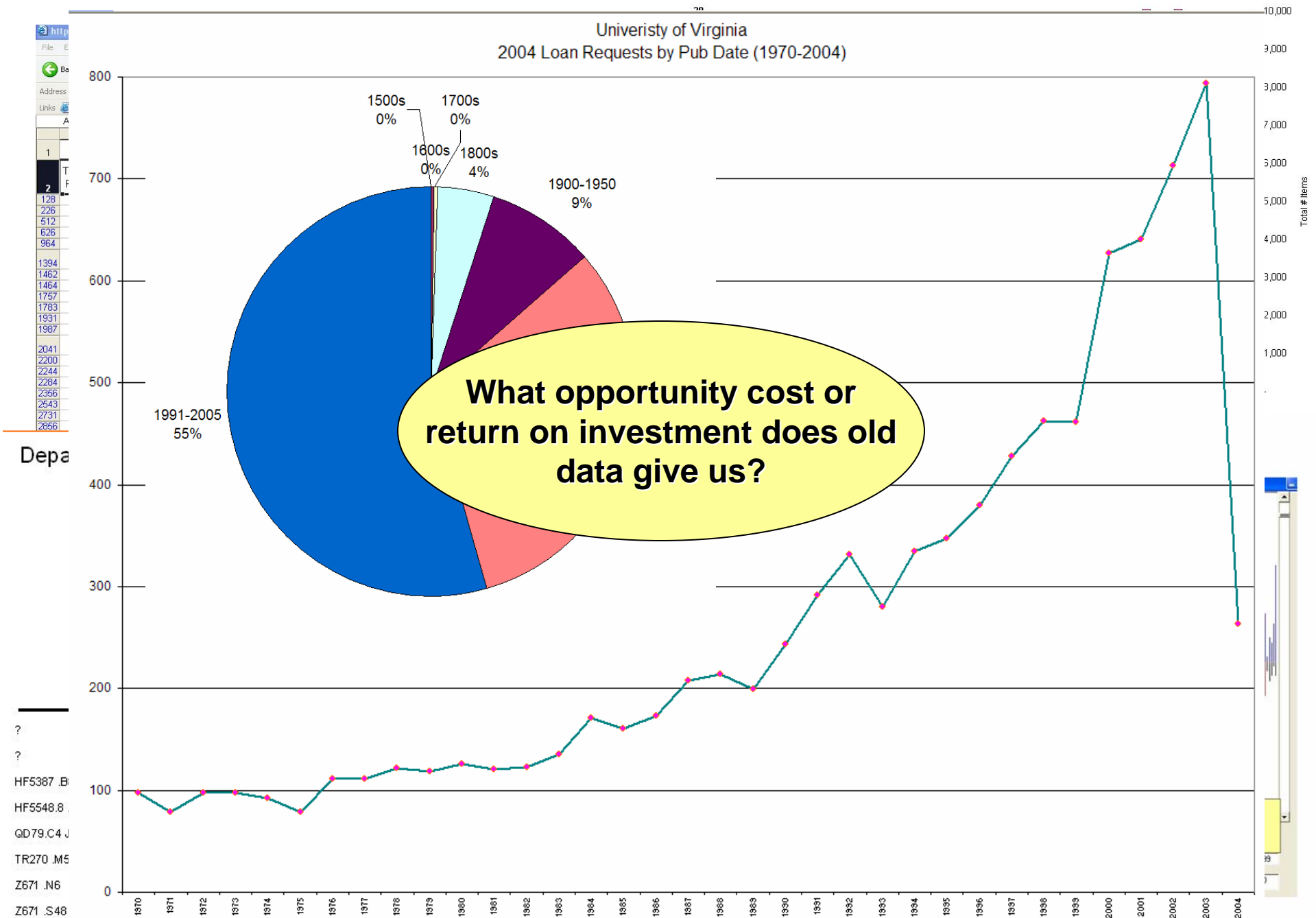
Traditional Acquisition

- Most monographic purchases derived from approval plan, Choice, faculty input, etc.
- Bibliographers Selection.

Convergence @ Collection Development

- ILL data (frequently requested titles with cost comparisons) analyzed by selectors.
- Selectors use 'what's available locally' in consortia catalogs to determine selection appropriateness.

Traditional Approach: *Resources & Tools for Collection Development & Resource Sharing*



Transitioning Approach: Collection Development & Resource Sharing

Not so Traditional Resource Sharing

- ILLs with purchasing pilots & specific budgets and service parameters
 - Dissertations collected for faculty and graduate requests.
 - Pilots for new books, reports, videos, foreign titles, and/or patents, making use of Alibris (within OCLC), or Amazon (outside OCLC).
 - Articles from commercial sources on accounts, or as a response to post-serial cut sensitivities.

Not so Traditional Acquisition

- University of Virginia Purchase Express.
 - ❖ Benchmarks; decision to buy in 24 hours with 90% requests filled within 7 days.
 - ❖ Scope; primarily for domestic & British imprints currently in print.
 - ❖ Videos – generally purchased if requested.

Convergence @ Collection Development, some at ILL & Acquisition

- Multiple resource allocations and purchasing channels, with experimental hybrids closely monitored and/or limited.
- **Workflow not automated.**

Transformed Approach:

Collection Development & Resource Sharing

“InfoAccess Services” A new blending of systems & workflows: Acquisition, Collection Development, Resource Sharing, Reference, Vendors & World

InfoAccess Services starts with smarter hybrid ILL/ILS systems, workflow that:

- Automates price queries to inform user and staff
- Automates parsing based on user, local, and global criteria
- Manages requests and workflow as a web service in a new and distributed way – working between libraries, systems, and departments that combines user and library strategies.

***Convergence @ User Discovery, through Request, & into Library
Collection Building Profiles***

Strategic handling and parsing of requests according to user and library needs, intelligently allocating appropriate financial and functional systems and resources.

Transforming Approach: *Streamlining options...*

To borrow or to buy...can the answer be automated?

Smarter systems automate price comparisons & selection parameters

Search Requests

Save Changes Cancel Request Route Leave Request

General Request Information

OCLC Resource Sharing

Searches Holdings Constant Data Blank Work Form Request

Send Request

Top OCLC ILL Requests 2004 - Alibris data prepared by Aric Rubin, Alibris

Title	# Requests	# Used Titles Available	Lowest Price for Used Title	Price for New Title	New Title Availability
DA VINCI CODE : A NOVEL /	3187	185	\$8.95	\$18.95	yes
NEW SOLDIER,	1855	7	\$499.90		no
DOYLE BRUNSON'S SUPER SYSTEM : A COURSE IN POWER POKER /	1815	26	\$19.30	\$20.97	yes
ANGELS & DEMONS /	1623	33	\$2.95		no
SOUTH BEACH DIET : THE DELICIOUS, DOCTOR-DESIGNED, FOOLPROOF PLAN FOR FAST A	1307	61	\$12.75	\$14.77	yes
SECRET LIFE OF BEES /	1197	146	\$5.45	\$9.80	yes
WOMAN WITH THE ALABASTER JAR : MARY MAGDALEN AND THE HOLY GRAIL /	1139	18	\$8.45	\$11.87	yes
PURPOSE-DRIVEN LIFE : WHAT ON EARTH AM I HERE FOR? /	1090	109	\$6.75	\$13.99	yes
POWER VS. FORCE : THE HIDDEN DETERMINANTS OF HUMAN BEHAVIOR /	1052	25	\$11.95	\$10.47	yes
FREE MONEY TO PAY YOUR BILLS /	952	4	\$33.70	\$34.16	yes
DIGITAL FORTRESS /	909	189	\$2.95		no
PLAY PIANO IN A FLASH /	905	8	\$22.42	\$8.71	yes
NATURAL CURES THEY DON'T WANT YOU TO KNOW ABOUT /	888	1	\$22.95		no

Enter Location Information:

Go

Enter postal code, state, province or country

Instructions:

To find this item in a library, enter a postal code, state, province, or country in the field above. Then click the "Go" button.

Examples:

Postal code: "43017" (U.S.) or "S7K-5X2" (Canada)

or buy new and used from

Buy amazon.com from

Privacy Information

Find in a Library anytime

with always-there browser tools

Learn more and download

Item Publisher

Item Author

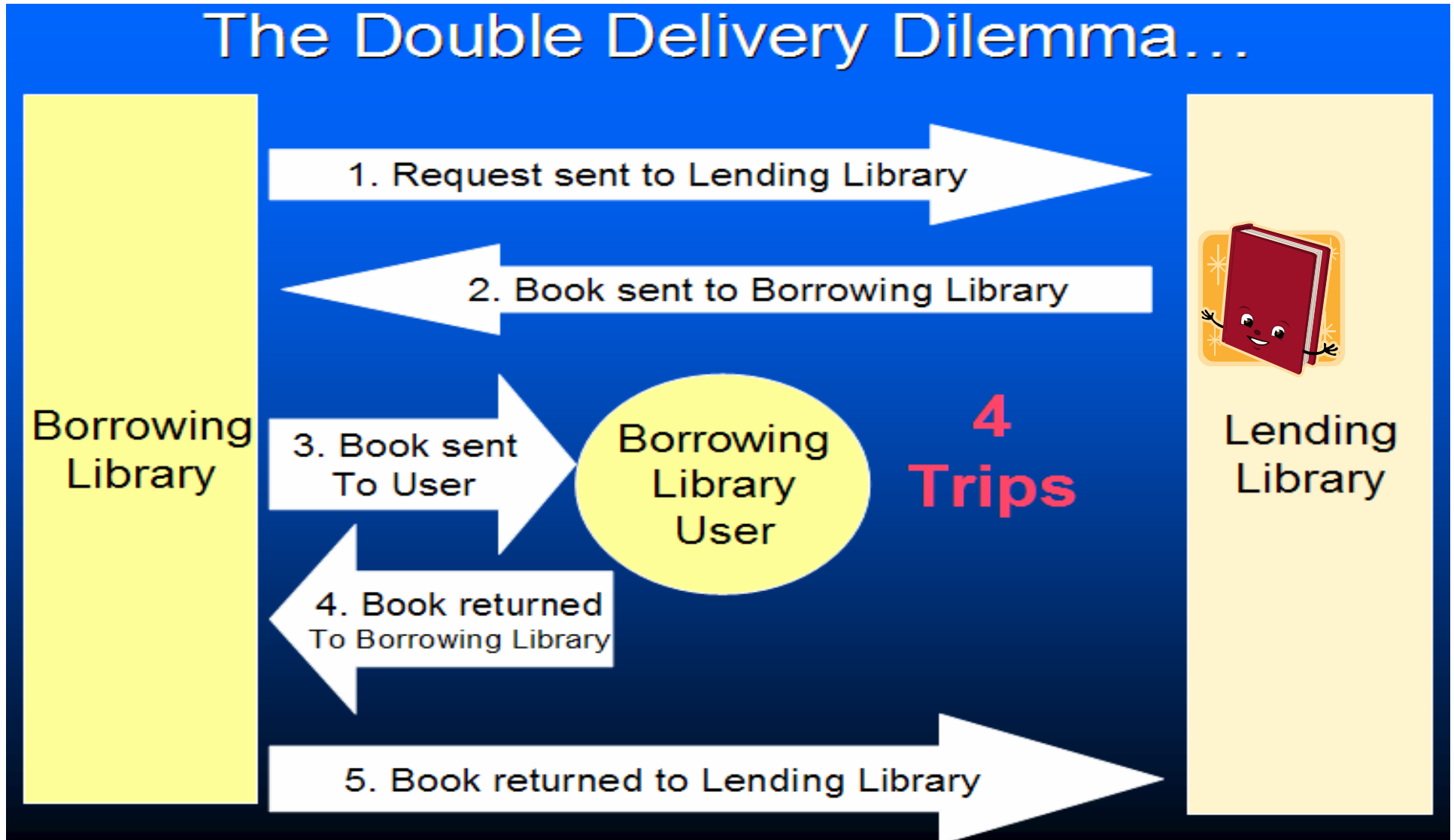
Show

33	B5685	B9999.9999	Philosophy - Modern - other	Philosophy (General)	Philosophy, Psychology, Religion
34	BC0000	BC9999.9999	Logic	Logic	Philosophy, Psychology, Religion
35	BD0000	BD0135.9999	Metaphysics	Speculative Philosophy	Philosophy, Psychology, Religion
36	BD0136	BD0239.9999	Epistemology	Speculative Philosophy	Philosophy, Psychology, Religion
37	BD0240	BD0299.9999	Methodology	Speculative Philosophy	Philosophy, Psychology, Religion

Transforming Approach: *Real Cost Benefits for Distance Education & Remote User Library Service*

What is acceptable ILL library service to remote users when borrowing a book, then re-sending it to remote users?

The Double Delivery Dilemma...



Transforming Approach: *we need options for articles*

If we have to pay royalty, why not buy the article?

The 'Process Copyright' window displays a table with the following data:

TN	Journal	Article	Volur	Inclusive	Pages	Year	Username
72030	AQUATIC CONSERVATION-MARIN...	A golden que of river restoration...	14	6	543-549	2004	changh
72048	Ethnic and Racial Studies	Teaching Ethnic and Racial Rel...	26	3	511-516	2003	jimbachmei
72045	Ethnic and Racial Studies	Sociology and the teaching of e...	26	3	503-510	2003	
72031	Neurotoxicology	Predicted Mercury Concentratio...	22	5	691-697	2001	
72029	WATER QUALITY RESEARCH JO...	Development of a Wet Weather...	39	4	417-431	2004	

Buttons at the top: Auto Select No Problem Requests, Cancel Request, Doc Provider, No Problem, Select All, Deselect All, **Purchase**, Copyright List.

Button appears if:

- Publisher-ILLiad interoperable or
- Opens publisher journal website

If we have to pay copyright of \$33 (this example), plus any lender fees and turn-around times...

Then why not purchase the article directly from the publisher through ILLiad or the ILLiad-CCC Gateway?

Interoperable means...

PDF downloaded into ILLiad

The ScienceDirect website shows the following information for the article 'NeuroToxicology':

NeuroToxicology
Copyright © 2005 Elsevier Inc. All rights reserved.
Volume 22, Issue 5, Pages 555-724 (October 2001)

Buttons: Home, Journals, Books, Abstract Databases, My Profile, Alerts.

Search: Quick Search: [] within This Volume/Issue [v] Go [?]

Navigation: previous volume/issue, volume/issue list, next

Journal Details: # of Pages 7, ISSN 0161813X, OCLC Number [], Terms []

Buttons: Register or Login: user name, Save Copyright Payment Information

Delivered to Web

Automatic Patron Notification
Payment on Account or IFM

Transforming Approach: *Collection Building Targets*

Process matters... **communication** is key to a collaborative organizational development of a strategy, while **automation** is key to a scalable workflow.

UVa Collaborative Strategies taskforce started by asking if we can create a **machine readable Collection Building Profile** that can target, parse or resolve just-in time acquisition, buy on demand and resource sharing services. Targets may include:

User & Use Profiles

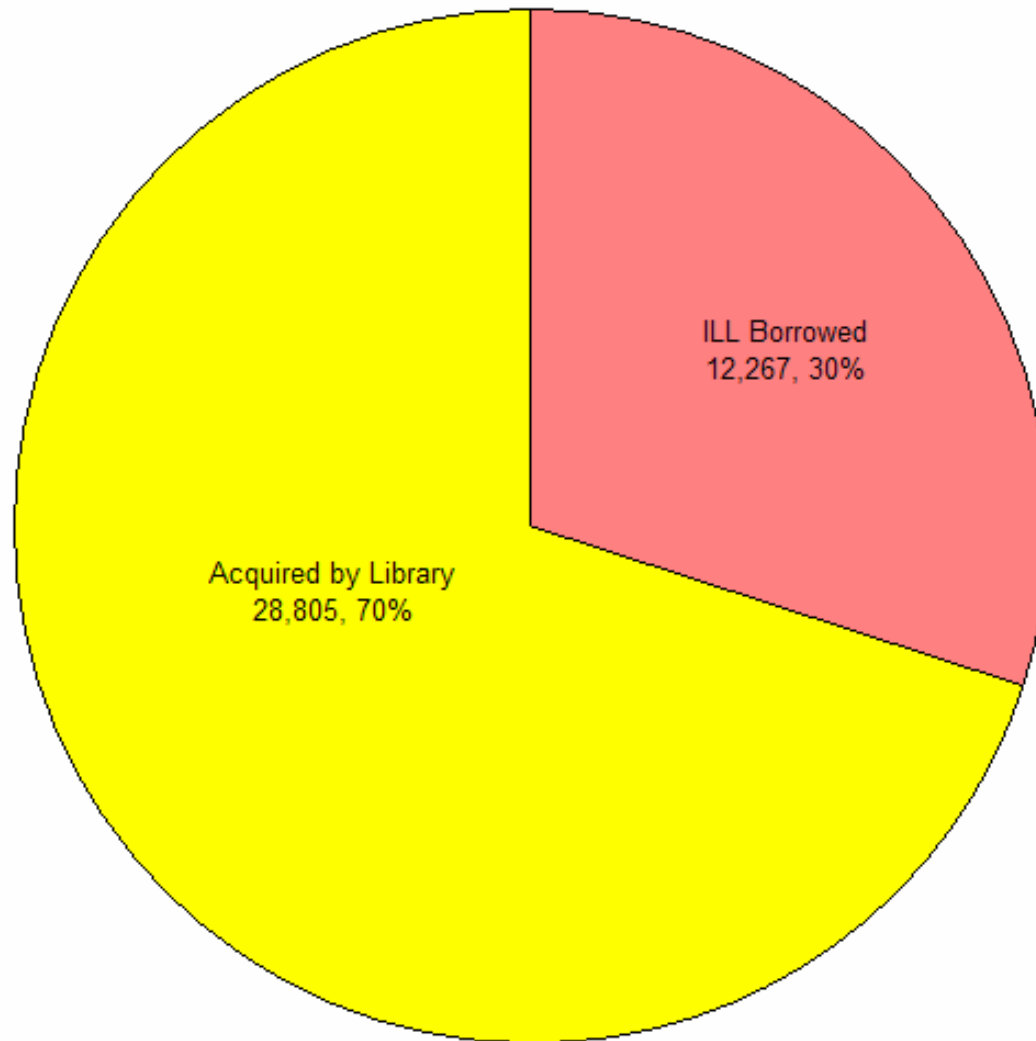
User Needs (Remote User, etc.)
New Department or Program
Crisis Management/Situational
Collection Use Ratios
Others?

Item Profile

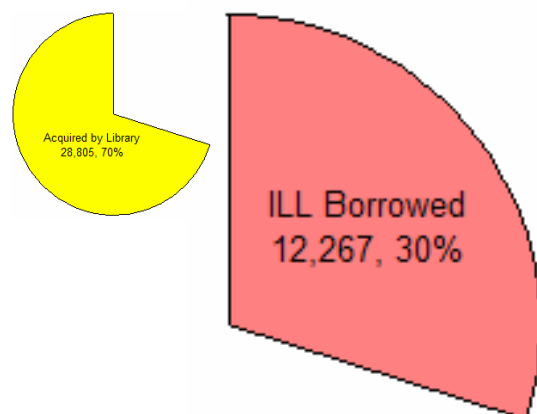
Condition
Cost
Format
Language
Subject (LC#, etc.)
Others?

Collaborative Strategies for Collection Development & Resource Sharing

41,072 monographs Acquired & Borrowed



Collaborative Strategies for Collection Development & Resource Sharing



1	LoanAuthor	LoanTitle	LoanPublisher	PubDate	Purchase Express or Not ?	Lowest Price Purchase\$	Source AL = Alibris AM = amazon	User says CitedIn	Status	Department
54	Low Donald Anthony.	History of East Africa /		1976		\$19.89	AM	bibliography	FACULTY	POLITICS
55	Podhajsky, Alois.	The art of dressage : basic principles of riding and judging /		1976		\$28.99	AM, AL=31.94		FACULTY	FRENCH
56	Stavropoulos, Christoforos, 1929-	Partakers of divine nature ... /	Light and Life Pub Co	1976		\$49.00	AM, AL=\$76.89		GRAD	RELIGIOUS STUDIES
57	Hinchliff, Peter Bingham.	Cyprian of Carthage and the unity of the Christian Church /	G. Chapman	1974		\$63.00	AM	FirstSearch	GRAD	RELIGIOUS STUDIES
58	Weiss, Arthur, 1912-	O'Kelly's eclipse.		1968		\$0.98	AM, AL=\$2.95		FACULTY	FRENCH
59	Callahan, Daniel, 1930-	The secular city debate,		1966		\$2.02	AL, AM=\$9.99		GRAD	RELIGIOUS STUDIES
60	Young, Wayland Hilton, 1923-	Eros denied; sex in western society	Grove	1966		\$2.95	AM, AL=\$4.94	OCLC 534789	FACULTY	ENGLISH
61	Sweetman, Edward.	The unsigned New Zealand treaty : a publication for the New Zealand centenary, 1840-1940,	Arrow Printery Pty	1939		\$44.95	AL	OCLC 6141380	FACULTY	HISTORY
62	Notes	Avg. Publication Date :			1992	Avg. Cost:	\$31.79	Total Cost for these 60 requests		\$1,907.31

Of 246 requests received in one week in October 2005, we removed requests from Law, Miller, for materials we owned, no CDs or PhDs, and only requests with an available purchase price in Amazon or Alibris. We estimate that about 60 requests per week can be purchased, roughly 24% of ILL loan requests, and about 37% of those are recently published (22 of 60 were published between 2000-2005).

Collaborative Strategies for Collection Development & Resource Sharing

ASSESSING ILL/DD SERVICES STUDY RESULTS FOR ARL LIBRARY PARTICIPANTS, MEAN VALUES				
	Borrowing		Lending	
	2002	1996	2002	1996
Unit cost, Mediated	\$17.50	\$18.35	\$9.28	\$9.48
Unit cost, User-initiated	\$2.04-\$14.70	NA	\$3.47-\$12.06	NA
Fill rate, Mediated	86%	85%	58%	58%
Fill rate, User-initiated	84-91%	NA	76%-88%	NA
Turnaround time, Mediated	9.29 days (loans) & 6.23 days (copies)	16.9 days (loans) & 14.9 days (copies)	1.75 days (loans) & 1.37 days (copies)	NA
Turnaround time, User-initiated (loans)	2.30-8.23 days	NA	0.57-1.45 days	NA

According to Mary Jackson's study of ARL libraries, the average cost to a borrowing library (not including the cost to a lending library) was \$17.50.

<http://www.arl.org/newsltr/230/illdd.html>

Buy or Borrow?

2005 returnable ILL requests with sample data analysis			
ILL returnable requests in 2005	% Available to Purchase	Total available to purchase	Total Est. Cost
12,267	24.39%	2,992	\$95,109.64
<i>Recent pub-date subset, for example 6 years 2000-2005</i>			
	8.94%	1,097	\$34,873.54

If we take our one week data....

We found that in our 246 requests in one week, only 24% were available to purchase new or used.

One academic library study found 95% availability from the Internet out-of-print book market. (Holley, Ankem, 2005)

Findings / Proposals

A. Maintain traditional workflow:

- Requests that start as ILL remain borrow, requests that start as Purchase Requests remain selector decision.
- Possibly adding a decision by the users to decide – recommending purchasing or recommending borrowing.

B. Pilot and assess ILL Purchase on Demand for:

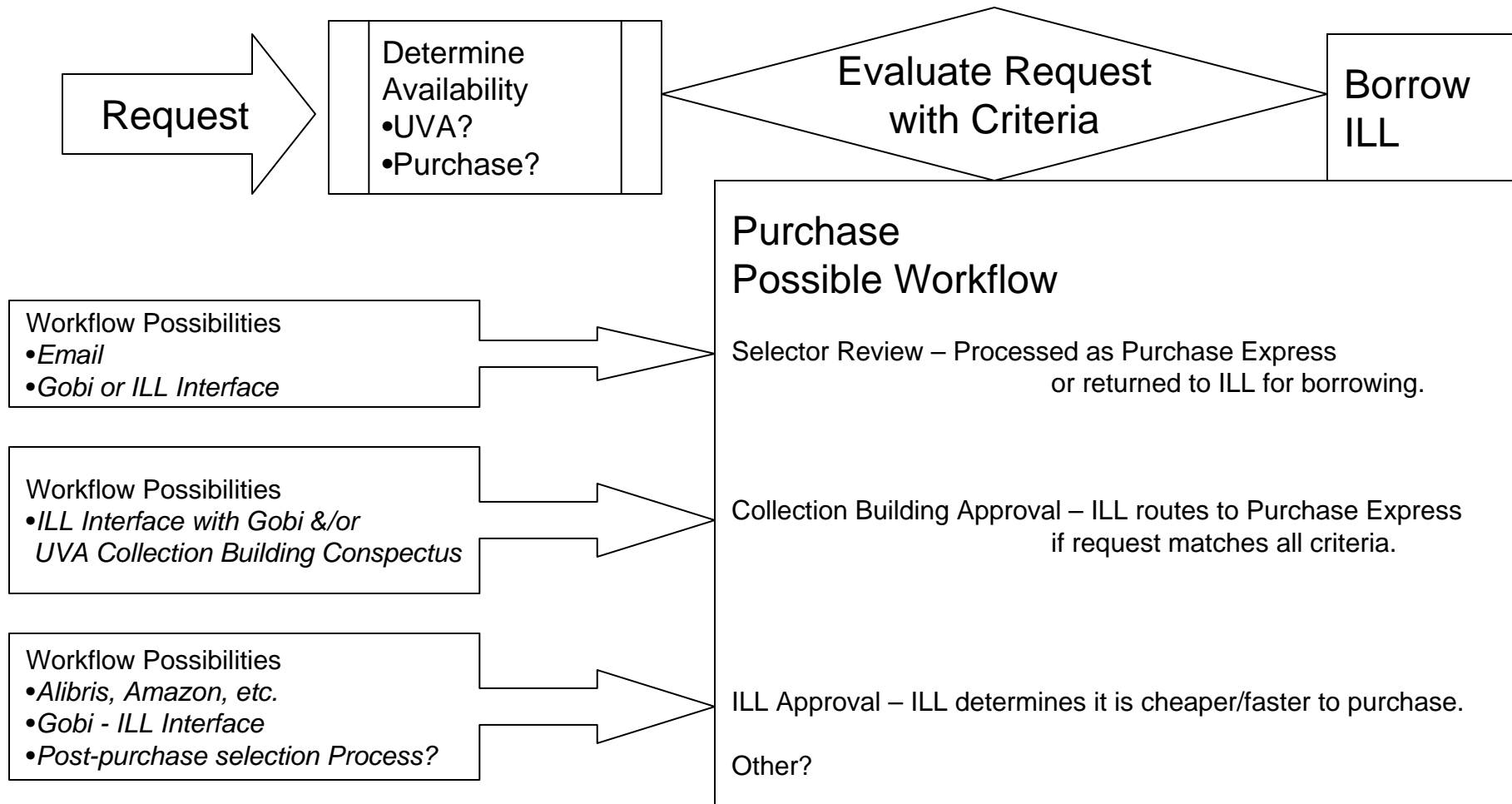
- If the book is available for less than \$8, ILL purchases the item, when the item is returned, we send it to selector to evaluate acquiring.

C. ILL converts ILL request to orders for available materials:

- For materials > \$8 and < \$50 with parameters...

	Cost per week	<i>Est. cost per year</i>
ILL	\$79.49	\$4,133.48
Collections >\$8	\$1,808.30	\$94,031.60
Collections >\$8 & <\$50	\$663.38	\$34,495.76
Collections >\$8 & <\$50 & published within 5 yrs.	\$245.81	\$12,782.12

UVA Collaborative Strategies Taskforce: ILL Borrowing & Acquisition/Selection Workflow (Early draft)



ILLiad Borrowing: Examples of criteria in workflow

1A Awaiting LOAN Search/Send

Save Changes Cancel Request Route Leave Request in Queue Import Information Import OPAC Info Doline Show EMail Process Request Sent

General Request Information

Transaction Number 497786
Username [REDACTED]
ISSN [REDACTED]
Service Level Regular
Shipping Options [REDACTED]

Loan Information

Author Heifetz, Ronald A.
Title Leadership on the Line
Publisher Harvard Business School Press
Place [REDACTED]
Date 2002
Edition [REDACTED]

Article Information

Journal Title [REDACTED]
Volume/Issue [REDACTED]
Mth/Yr/Pages [REDACTED]
Article Author [REDACTED]
Article Title [REDACTED]
Item Publisher [REDACTED]
Item Author [REDACTED]
Item Place/Edition [REDACTED]

OCLC Resource Sharing

Searches Holdings Constant Data Blank Work Form Request
Send Request [REDACTED]

Searching Record Detail Holdings Work Form

WorldCat Citation:
Leadership on the line : staying alive through the dangers of leading /
Heifetz, Ronald A. (Ronald Abadian), 1951-
English Book : xi, 252 p. ; 24 cm.
Boston, Mass. : Harvard Business School Press, ; ISBN: 1578514371 (alk. paper)

ILLiad Citation:
Leadership on the Line
Heifetz, Ronald A.
Harvard Business School Press
2002
Will accept non-English

NO HOLDINGS IN VA@ - 675 OTHER HOLDINGS

OCLC: 49811146 Rec stat: c
Entered: 20020115 Replaced:
Type: a ELvl: 4 Srce: Audn: Ctrl: Lang: eng
BLvl: m Form: Conf: 0 Biog: Mrec: Ctry: mau
Cont: b GPub: LitF: 0 Indx: 1
Desc: a Ills: 0 DtSt: s Dates: 2002,

3 of 19

No holdings @ UVA
675 other holdings

010		2002000420
015		GBA2-Y5964
019		50102272
020		1578514371 (alk. paper)
029	1	UKM #b bA2Y5964
029	1	UKM #b bA238888
040		DLC #c DLC #d UKM #d C#P #d LVB #d BAKER
042		pcc
050	00	HD57.7 #b .H399 2002
082	00	303.3/4 #2 21
100	1	Heifetz, Ronald A. #q (Ronald Abadian), #d 1951-
245	10	Leadership on the line : #b staying alive through the dangers of leading / #c Ronald A. Heifetz, Marty Linsky.
260		Boston, Mass. : #b Harvard Business School Press, #c 2002.
300		xi, 252 p. ; #c 24 cm.
504		Includes bibliographical references and index.
650	0	Leadership.
650	6	Leadership.
700	1	Linsky, Martin.

LC Call Number & plenty more

Goal for transforming workflow: Options blur functional divides

ILL Borrowing Workflow: Searching

General Request Information

Transaction Number: 407766

User: [Redacted]

Service Level: [Redacted]

Search: [Redacted]

Do we Own? # Libraries?

Loan Information

Author: [Redacted]

Title: [Redacted]

Place: [Redacted]

Date: [Redacted]

Article Information

Journal Title: [Redacted]

Volume/Issue: [Redacted]

Page(s): [Redacted]

Search Results

13 of 13 results displayed

ILL Borrowing Workflow: Details

General Request Information

Transaction Number: 407766

User: [Redacted]

Service Level: [Redacted]

Search: [Redacted]

Loan Information

Author: [Redacted]

Title: [Redacted]

Place: [Redacted]

Date: [Redacted]

Article Information

Journal Title: [Redacted]

Volume/Issue: [Redacted]

Page(s): [Redacted]

Search Results

13 of 13 results displayed

ILL Borrowing Workflow: Possible Lenders

General Request Information

Transaction Number: 407766

User: [Redacted]

Service Level: [Redacted]

Search: [Redacted]

Loan Information

Author: [Redacted]

Title: [Redacted]

Place: [Redacted]

Date: [Redacted]

Article Information

Journal Title: [Redacted]

Volume/Issue: [Redacted]

Page(s): [Redacted]

Search Results

13 of 13 results displayed

Purchase on Demand
or
Just in Time Acquisition
&
Attach OCLC symbol ?

Criteria for Collaborative Strategy Building
Machine Readable Collection Building Profile

Item Criteria

- Availability
- Classification: LC#
- Condition
- Cost
- Cost at \$500
- Currency
- Format
- Use: Heavily Used
- Imprint
- Language
- Level (Juvenile, Research)
- Multi-Copy
- Shelf Space: Only 1 copy
- Subject Area

User Criteria

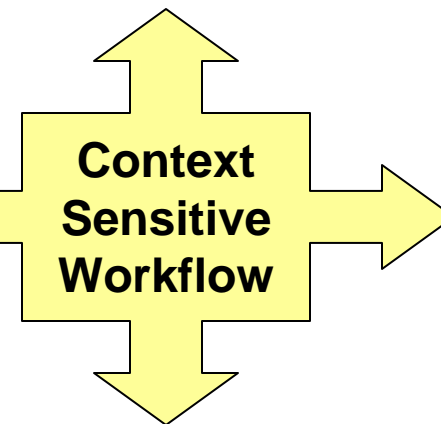
- Added Copy
- Buy or Borrow
- Follows the collection policy
- Curricular
- New Dept./Faculty
- Subject Area
- Status: UG, GR, Faculty, Staff, Cont. Ed., non-affiliate.
- Turnaround Time
- User Suggested Time

Transformed Approach: Diversify Content Model Rent, Buy, or Borrow & Add Strategy Layer

ILL Borrowing Workflow: Possible Lenders

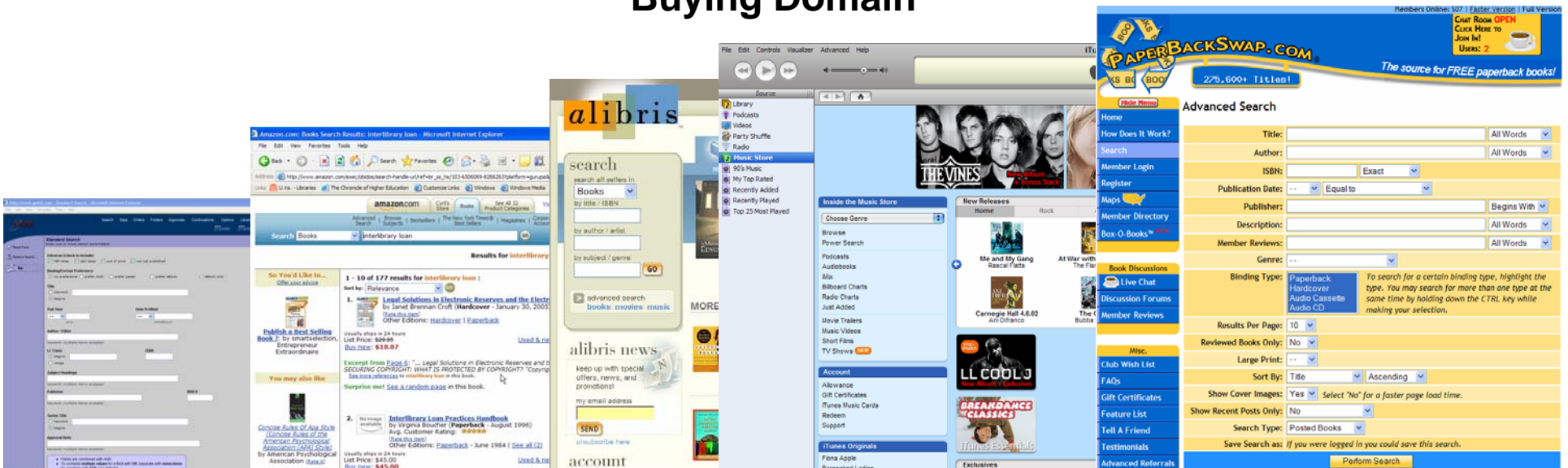
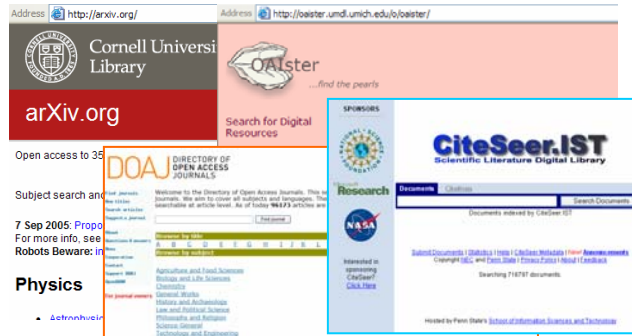
Borrowing /
Library Domain

Free Domain



Renting
Domain

Buying Domain



Current Discovery Options, but...



Find in a Library with  WorldCat

Search: ☒ Find in a Library ☐ Web



powered by  SEARCH

[My Account](#) [Help](#)

[Sign In](#)

Facing inclusion together through collaboration and co-teaching
by [Leonard C Burrello](#); [Jotham M Burrello](#); [John Winninger](#); [Marilyn Penovich Friend](#); [Indiana University](#); [Council of Administrators of Special Education](#).

[Bookmark](#) | [Permalink](#)

Type: English :  Visual Material : Videorecording :  VHS tape

Publisher: [Bloomington, Ind.] : Indiana University, ©1993.

OCLC: 29346020

Subjects: [Special education -- Curricula](#) | [Classroom management](#)

Find in your library

[Libraries](#)

[Details](#)

[Subjects](#)

[Reviews](#)

Enter Location Information:

Enter postal code, state, province or country

Narrow Your Results by Format: [Display All Formats](#)

Purchase

Displaying Libraries 1 - 2 out of 2 for Local


1. [Eastern Mennonite University](#) Harrisonburg, VA 22802

41 miles

 [VHS tape](#)

2. [Longwood University](#) Farmville, VA 23909

53 miles

 [VHS tape](#)

*Distances, where provided, are approximate and based on the location of the library.
But...
What if I am not affiliated with a library?
What if I want it delivered to my house?
I need it by...

[Feedback](#) | [For Librarians](#)

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WorldCat is provided by [OCLC Online Computer Library Center, Inc.](#) on behalf of its member libraries.

My Library

University of Virginia Libraries

Services:

- [Find this @ UVa Libraries](#)
- [OCLC FirstSearch](#)
- [Connect to the catalog at University of Virginia Libraries](#)

Ready to Buy?

[Search for Facing inclusion together through collaboration and co-teaching from Amazon.com](#)

Find in a Library anytime with always-there browser tools

[Learn more and download](#)

World Library Service – Direct Delivery

**If it were possible for a lending library to send a book directly to your user...
& shipment was insured & tracked (much like online purchases)...**

Would you want to handle borrowed materials?

Emergent Mobility: Ready to take our service on the road?



NCSU Libraries News

Monday Dec 12, 2005

Posted @ 03:50:49 pm | Section: [Latest News](#) | [Permalink](#)

The Segway: A Timesaver for Tripsaver



Library staff use the Segway Human Transporter to make urgent deliveries of library materials to office and building locations around campus.

Mobile Workstation I:

Is getting out of the office all that it's cracked up to be?



Benefits

- New options for service & workflow
- Redundant equipment – just in case
- Experimental equipment
- Mobile project equipment

Cost

- Wireless isn't so wireless
- Security isn't so secure
- Prototypes are expensive
- Emergent technology changes rapidly

Librarian Anywhere I (2004-05): Getting out there

HP iPAQ h6315 Pocket PC – Phone Edition

(FA239A#ABA)



Pictured with included snap-on
Phone service plans sold sep



PORTÉGÉ®

Dockable Tablet PC

Like two computers in one, the Portégé® M200 provides full notebook functionality plus the added benefits of a Tablet PC! Add hand-written notes or diagrams to any document during a presentation or meeting.

The Portégé® M200 Series offers the powerful Intel® Pentium® M processor (up to 1.70GHz), and NVIDIA® GeForce™ FX Go5200 graphics w/32MB DDR memory. Its large 12.1" SXGA+ display, digital ink technology, and integrated full-width keyboard provide comfort in PC mode. Tablet users can easily rotate the screen for landscape or portrait orientation with adjustment to different height levels for maximum productivity.

Key Features

- Intel® Centrino™ Mobile Technology®
- Microsoft® Windows XP Professional Tablet Edition
- FREE Microsoft® Office OneNote™ 2003
- High resolution 12.1" SXGA+ (1400 x 1050) display*
- NVIDIA® GeForce™ FX Go5200 graphics w/32MB memory
- Up to 4.34 hours* battery time
- Integrated Wireless LAN (802.11b)
- Integrated 10/100 Ethernet, V.90/56K modem*
- Cisco Compatible Extensions Program Certified
- 3-year parts and labor, 1-year battery




centrino
MOBILE TECHNOLOGY

Plan:

- Evaluate new mobile technologies for ILL, Reference and other library work...
- Evaluate touch screen for staff workstation use.
- Develop specifications for new equipment, software, etc.
- Develop new techniques for outreach library services, such as roving reference, etc.
- Increase staff exposure to mobile technology.

Librarian Anywhere II (2006-07) *Getting way out...*

MC70



- [Take the Product Tour](#)
- [Related Products: Wireless Int](#)
- [Field Mobility Solutions from S](#)
See how we can increase the mobile workforce

[Overview](#) [Data Sheet](#) [Related Documents](#)

The first rugged enterprise class digital assistant

Put the power of a cell phone, PDA, computer, scanner and imager in the hands of your mobile workers with the MC70. Designed to withstand all-day everyday use in nearly any environment, this rugged compact device delivers true anywhere anytime wireless WAN/LAN/PAN voice and data communications, including superior voice functionality, advanced data capture and the power to run nearly any application. The MC70 provides everything your mobile task workers need to achieve a new level of enterprise productivity – whether they are out in the field reading meters, delivering packages or repairing appliances, on the retail floor taking inventory, or in a hospital checking test results and verifying medication orders.



Wireless Connection

[Zebra](#)

Wireless label printers
for ILL & shipping labels

Symbol: <http://www.symbol.com/MC70/>

- Enterprise Digital Assistant with a barcode scanner on it's back...

Also looking into the latest HP iPaq Windows Mobile 5.0 smartphone

Now I am really dreaming...Mobile Workstation version III

Getting a portable scanner inside a journal & out on the market...

Problem:

- How do we get an easy to carry scanner that fits inside a journal in the stacks?

Answer: *cooperative push*

- Send scanner companies the specification for a handheld library scanner that fits inside a journal.
- Contact scanner companies & ask for a portable scanner.

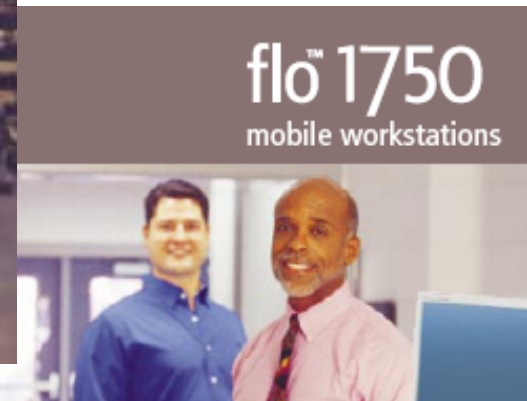


Mobile Workstations: *Ubiquitous mobile computing*

Flo: <http://www.flohealthcare.com/pdfs/flo1750.pdf>

DLSG Mobile ILL: <http://www.dlsg.net/ill.shtml>

Xplore: <http://www.xploretech.com/index.pl>



DLSG
Digital Library Systems Group

- Home
- Products
 - KIC
 - KIC II
 - OPUS
 - Mobile ILL
 - WideTEK
 - BSCAN ILL
 - Bookeye
 - Bookeye 3
- Support
- How To Order
- About Us
- Contact Us
- News

Phone- 800-378-5432
email- info@dlsg.net

University Digitization Systems



- Eliminate the trips to and from the stacks
- Keep your collection fully available to your patrons
- Fulfill requests as requests are located in the stacks
- Provide high quality digital images to your remote patrons

The mobile scanning system is completely self-contained, with its own power and a wireless connection to the Interlibrary Loan department. While scanning right in front of their place in the stacks, the volumes can be immediately replaced and the request fulfilled moments later while the scan operator moves directly to the next volume to be scanned. A central facility communicates with ILLiad, Ariel, email servers and even FTP-based digital document delivery systems.

The central scanning system provides complete control and monitoring. The central system in your Interlibrary Loan department collects information on outstanding requests from ILLiad and other sources. The central system broadcasts those requests over your (or its own) wireless network to all mobile scanning units.

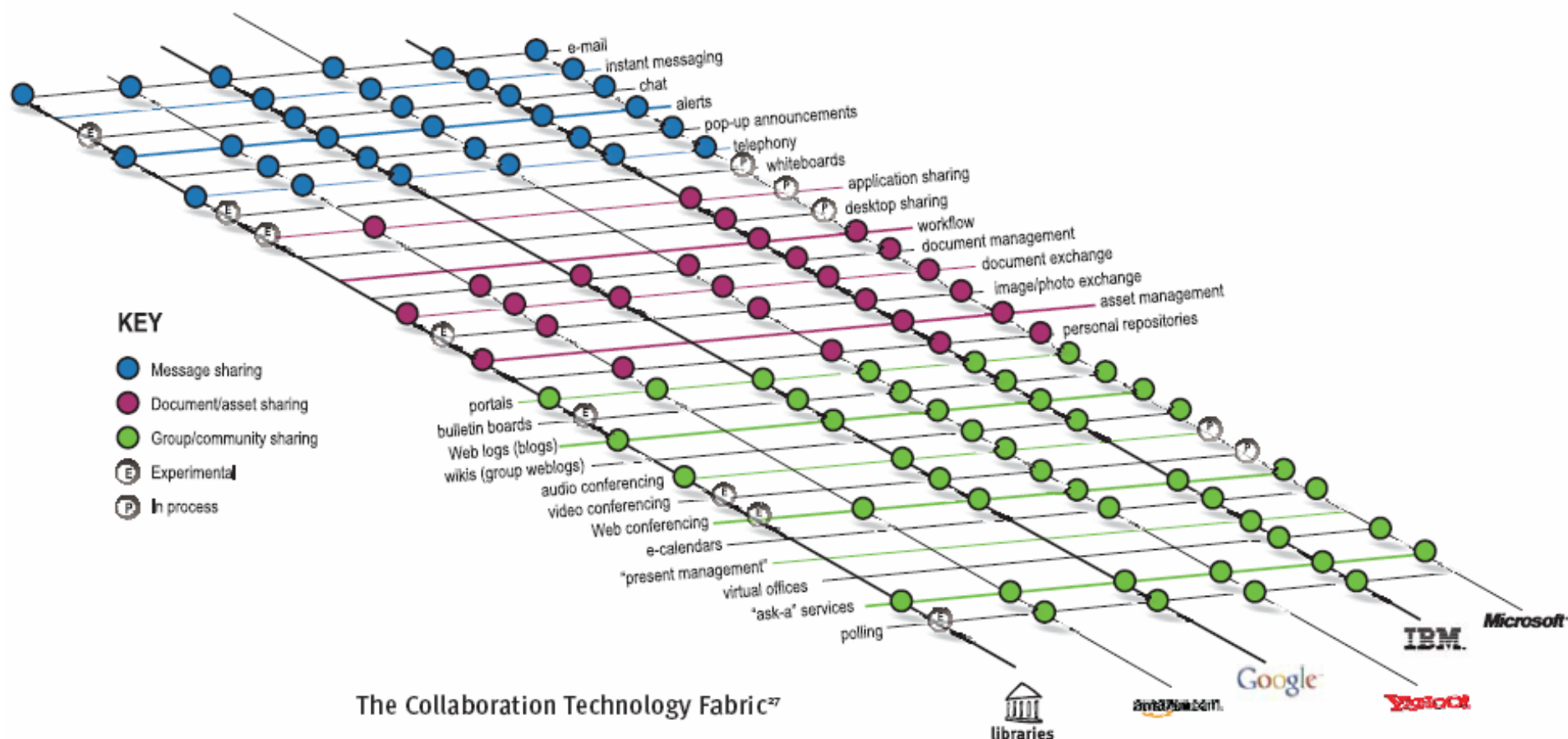
Mobile Scanning Cart
for Digital Libraries

Click To Download
ILL Cart Brochure
780KB



Communication: Social Landscape & Content

Libraries are not using many of these collaborative technologies.

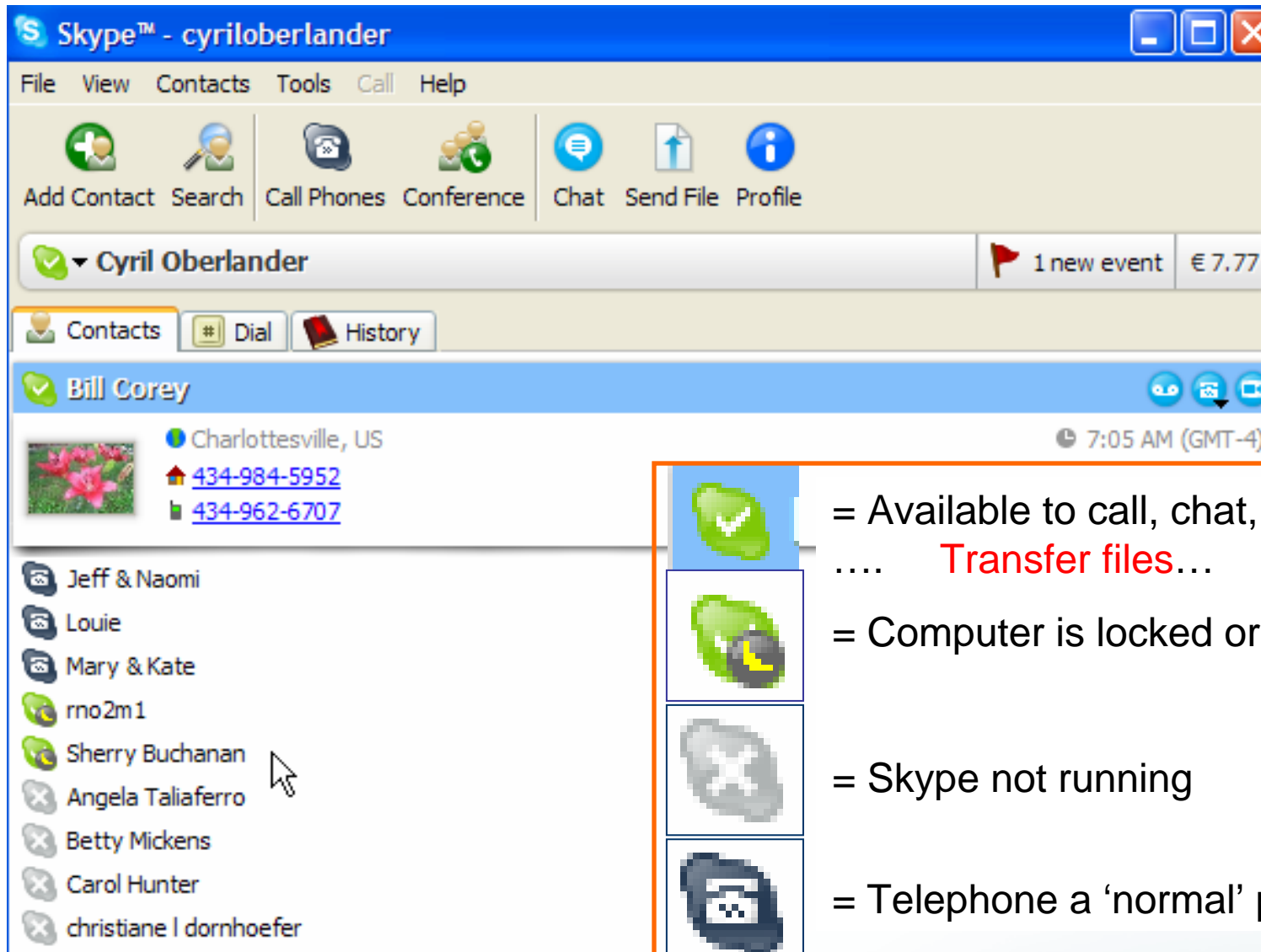


©2003 OCLC Online Computer Library Center, Inc. Used with OCLC's permission

<http://www.oclc.org/membership/escan/social/default.htm>

Voice over Internet Protocol (VOIP)

Skype – one example



= Available to call, chat, video phone or
.... **Transfer files**....

= Computer is locked or Skype set to Away

= Skype not running

= Telephone a 'normal' phone

Please read

Werbach, Kevin, "Using VoIP to Compete," *Harvard Business Review*,
Sept. 1, 2005. R0509J

Our New Role...

depends on us getting the Library into user channels

What is our Migration Strategy

Develop a new Library Service Model that offers value:
Is World Library Service enough?

What does it take to be a favorite?

Is syndicate a funny word?

Are we an association of companies for some definite purpose?

- Resource sharing is a network connecting Libraries
- Resource sharing connects users with distributed info
- Connecting communities...

The screenshot shows the Visual Thesaurus application window. The search term 'syndicate' is entered in the top search bar. A large yellow oval highlights the central text. Below the oval, a semantic network diagram is visible, with 'syndicate' at the center. It branches out to 'news', 'press agency', 'press association', and 'wire service' on the left. On the right, it branches to 'mob', 'family', and 'crime syndicate'. Below these, it branches to 'connect', 'join', 'link', 'link up', and 'unite'. A list of definitions for 'syndicate' is shown on the right side of the window, including 'join together into a syndicate', 'organize into or form a syndicate', 'sell articles, television programs, or photos to several publications or independent broadcasting stations', 'exchange or deliver for money or its equivalent', 'create (as an entity)', and 'be or become joined or united or linked'. The bottom of the window displays the version information: 'VISUAL THESAURUS (R) VERSION 3 | CREATED USING THINKMAP (R) | COPYRIGHT 2005 THINKMAP INC.'

Visual Thesaurus

BACK FORWARD syndicate

HISTORY

EMAIL HELP ON OFF

ON OFF

news

press agency

press association

wire service

mob

family

crime syndicate

connect

join

link

link up

unite

VERBS ON OFF

join together into a syndicate

organize into or form a syndicate

sell articles, television programs, or photos to several publications or independent broadcasting stations

exchange or deliver for money or its equivalent

create (as an entity)

be or become joined or united or linked

ADVERBS ON OFF

VISUAL THESAURUS (R) VERSION 3 | CREATED USING THINKMAP (R) | COPYRIGHT 2005 THINKMAP INC.

Extreme makeover starts with community

**We are
in the business of...**

Libraries as service to communities:

- What is it?
- What it isn't?
- “We believe that **publicly accessible gathering places** are locations where **people** can go beyond merely having access to information and **can acquire the skills to use technology effectively themselves and their communities.**” Gerri Elliott Director, Higher Education, Education Commission Report.

SWEDISH LIBRARY'S LIVING LOANS

18.8.2005. 10:03:26

A Swedish library has adopted a novel approach to the challenge of breaking down negative stereotypes by offering borrowers the chance to loan a living person.



In a fresh twist to the idea of being 'on the shelf', the Malmö Library in southern Sweden will make available nine new additions to its collection over the weekend.

"Maybe not all journalists are know-it-all and sensationalist, just unafraid and curious. Maybe not all animal rights activists are angry and intolerant, but intelligent and committed," said Ulla Brohed, the coordinator of the living library scheme.

"You sometimes hear people's prejudices and you realise that they are just uninformed," Ms Brohed said.

The 'items' on loan will include an imam, a journalist, a Dane, a homosexual, a Muslim woman and a member of the Romany, or Gypsy, community.

The 'Borrow a Bias' project will give borrowers 45 minutes to confront the prejudice of their choice in the library's outdoor café.

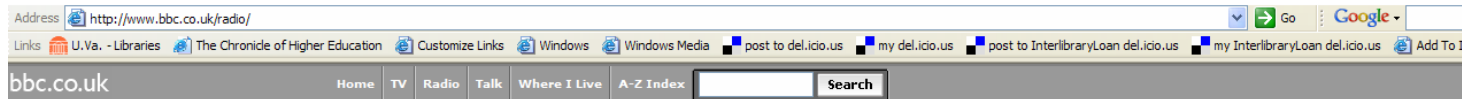
It is not clear whether the library will impose late-fees if borrowers are late returning their loans.

"It's a fun idea. Prejudice is something you have when you don't know each other. If you confront each other, then the prejudice is broken down," Lilian Simonsen, the Dane who will be on loan, said.

"We would like to test whether there really is such a difference between Danes and Swedes, as many people believe," Ms Brohed said of Lilian Simonsen's involvement.

The librarian said the Danes and Swedes have too little contact and that people living in the north of Sweden tended to find the Danish language incomprehensible, according to a report on the Danish Foreign Ministry's official Denmark website.

Community Relationship: Building Identities with Web Services



BBC Radio On FM/AM, DAB digital radio, digital TV and online

Accessibility help | text only | UK version | International version | About the versions

Go to BBC Radio websites

Radio 2 Documentaries

Join Radio 2 for the Nicky Hopkins documentary, the story of one of rock's greatest session men

Radio 1	Radio 2	Radio 3	Radio 4	Radio 5 Live	World Service
The best new music	Music & Entertainment	Classical, Jazz, World, Arts, Drama	Intelligent speech	Live news - live sport	News in 33 languages
Listen to Radio 1	Listen to Radio 2	Listen to Radio 3	Listen to Radio 4	Listen to Five Live	Listen to World Service

Radio 6 Music

Closer to the music that matters

[Listen to 6 Music](#)

BBC 7

Comedy, Kids & Drama

[Listen to BBC 7](#)

BBC Asian Network

Music, news and views

[Listen to Asian Network](#)

BBC Five Live Sports Extra

More live sport

[Listen to Five Live Sports Extra](#)

Local to you

English local radio

[Listen to Local to you](#)

Radio Ulster

Radio Cymru

[Listen to Radio Ulster](#)

Radio Scotland

Radio Foyle

[Listen to Radio Scotland](#)

Radio Nan Gaidheal

[Listen to Radio Nan Gaidheal](#)

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There are four ways to listen to BBC Radio:

- Via AM/FM
- Via DAB digital radio
- Via digital television
- Via the internet

Contact Us

Contact us with your views and thoughts on BBC Radio

Music

An essential guide to music on the BBC and beyond

DAB Digital Radio

Digital Radio is great news for listeners, bringing more choice, digital quality sound & dynamic text information

- Latest News
- Frequently asked questions

BBC School Radio

Programmes to support teaching across primary curriculum areas

Listen

Listen live or listen again for 7 days after broadcast with the BBC Radio Player

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[Launch BBC Radio Player](#)

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[Listen again to The Joy of Smoking on Radio Scotland](#) 25 mins

Bruce Morton reminisces about smoking

BBC Download & Podcast Trial

We're also offering some programmes as downloads and podcasts.

Hidden Gems

- Garden Mania on Radio Newcastle
- RnB: MIX Show on 1Xtra
- Making Tracks for kids on Radio 3
- Budget news and analysis on Five Live
- The Learning Curve on Radio 4

Listen by Genre

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- Blues, soul & reggae
- Classical
- Classic Rock/Pop
- Dance
- Easy & Soundtrack
- Experimental
- Folk & Country
- Jazz
- Music Documentaries
- Pop
- Rock & Alt
- Urban
- World

SPEECH

- Arts & Drama

BBC RADIO INTERNATIONAL

Home News Sport Radio TV Weather Languages

UK version International version About the versions | Text only | Make this my Homepage | Help

Saturday March 25, 2006 - 12:02 GMT

RADIO HIGHLIGHTS

Has Iraq fatally damaged US foreign policy?

The historian Francis Fukuyama has changed his mind about the neocon agenda. Send him your comments and questions.

MORE PROGRAMMES

On World Service: **NewsHour, The World Today, World Update, more...**

On Radio 4: **The Today Programme, The Archers, In Our Time, more...**

On Radio 2: **Terry Wogan, Jonathan Ross, Jeremy Vine, Chris Evans, more...**

INTERNATIONAL CHANNELS	UK CHANNELS
BBC WORLD SERVICE News in English Listen to World Service	BBC RADIO 1 The best new music
BBC ПО-РУССКИ News in Russian Listen to BBC Russian	BBC RADIO 2 Music & Entertainment
BBC عربي News in Arabic Listen to BBC Arabic	BBC RADIO 3 Classical, Jazz, World, Arts, Drama
BBC MUNDO News in Spanish Listen to BBC Mundo	BBC RADIO 4 Intelligent speech
BBC فارسی News in Persian Listen to BBC Persian	BBC RADIO 5 LIVE Live news - live sport

MORE INTERNATIONAL CHANNELS

- Radio in 33 languages
- Learning English

WAYS TO LISTEN

- Via the internet
- Via FM, AM, shortwave, digital and satellite
- [Help with listening](#)

MORE UK CHANNELS

1Xtra | 6 Music | BBC 7 | Asian Network | 5 Live Sports Extra | Local Radio

CONTACT US

- Frequently Asked Questions
- Feedback

LISTEN LIVE to BBC WORLD SERVICE

12:05 GMT - Newshour - BBC corres

[Live](#) [Listen to latest news](#)

LATEST BULLETINS

- [Listen to World News Bulletin](#)
- [Listen to Sport Bulletin](#)
- [Listen to Business Bulletin](#)

[Listen to World Service Radio](#)

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LISTEN AGAIN

Reporting Religion
Roundup of the week's religious events.

[Listen to the programme](#)

INTERACTIVE PROGRAMMES

Africa Have Your Say
Should Taylor be extradited?

[Open Radio Player](#)

"If Taylor is sent to Liberia, you will have a problem on your hands"

Louis, Dakar, Senegal

MORE INTERACTIVE PROGRAMMES

- World Have Your Say
- Has Iraq fatally damaged US foreign policy?

NEWS

TOP STORY
Belarus protests take to

Learning Communities & social networking are everywhere


PBS TeacherSource
Be more resourceful PBS

[HOME](#)
[SITE GUIDE](#)
[TV FOR TEACHERS](#)
[TECHNOLOGY & TEACHING](#)
[EMAIL NEWSLETTER](#)
[GET LOCAL](#)
[MY PROFILE](#)

Find 3,000+ free lesson plans and activities

SEARCH
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Fun and Games

Activity Search



Select from one or more of the menus below:

Pick a program

Pick an activity type

Today's Activity from PBS KIDS!

Clifford The Big Red Dog



Have Respect ClickTale

BBC NEWS

[UK version](#)
[International version](#)
[About the versions](#)
[Low graphics](#)

Last Updated: Friday, 24 March 2006, 18:07 GMT

[E-mail this to a friend](#)
[Printable version](#)

Japanese comics go mobile

By Richard Taylor
Editor, BBC Click

From texting to surfing the internet and making video calls, the ways in which mobile phones can be used seem to be ever expanding. In Japan, another string has been recently been added to the mobile bow with the launch of electronic books and comics specifically for phones.

Two-thirds of Japan's population - about 80 million people - are using their mobiles in ways which would make the rest of us gasp in astonishment.



New Lesson Plans For 2

Lesson Plans provided by 

Animal Talk	Invertebrate
Teacher & Student	Teacher & Student
Animal Talk Pg 2	Invertebrate Pg 2
Animal Talk Pg 3	Invertebrate Pg 3
Animal Talk Pg 4	Invertebrate Pg 4
Animal Talk Pg 5	Invertebrate Pg 5
Animal Talk Act 1 Pg 6	Invertebrate Act 1 Pg 6
Animal Talk Act 2 Pg 7	Invertebrate Act 1 Pg 7
	Invertebrate Act 2 Pg 8

Marine Mammals	Ponds
Teacher & Student	Teacher & Student
Marine Mammals Pg 2	Hidden world ponds Pg 2
Marine Mammals Pg 3	Hidden world ponds Pg 3
Marine Mammals Pg 4	Hidden world ponds Pg 4
Marine Mammals Pg 5	Hidden world ponds Pg 5
Marine Mammals Pg 6	Hidden world ponds Act 1 Pg 6
Marine Mammals Act 1 Pg 7	Hidden world ponds Act 2 Pg 7
Marine Mammals Act 2 Pg 8	



WILD REPUBLIC

Teachers' Section

INTRO



TagWorld

beta 2.0

1,458,586 Members and counting...

TagWorld Music Discovery Engine - Listen Now!

Type in an artist you like:

Enter artist name:

[PLAY NOW](#)

Recent Discoveries...

Hedone, Kelly, Peter Jarr, Matveyko, Johnny Cash, Bright Eyes, Sleater-Kinney, Ben Harper, The Appleshed Cafe, The Strakes...

Tagging

Tag people, photos, posts, bookmarks, and files! Attach useful and important information to items you organize and share.

Now with ARTISTS, FREE MUSIC, AND MORE...

Building the Social Web!

TagWorld combines the power of people, photos, blogs, tagging and storage in a single, free, and easy-to-use online service, complete with powerful Web 2.0 tools!

Start your own Social Web today >>

Today's Popular People

 [freemart...](#) (82)
 [tamagor...](#) (60)
 [sophomore](#) (77)
 [craydude](#) (54)
 [GuitarChris](#) (48)

This Week's Featured Band

Artist: [The Bangkok Five](#)

Location: [Los Angeles, California](#)

Genre: [Rock](#)

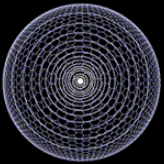
[The Page](#) [Listen to More Bands...](#)

but when you've got shorter stories, comic books, manga, anime, the colour design, something you can actually look at as well as read a story along with it, it's a great way to spend your morning commute."

Mobile romance

Learning environments

James Burke's KnowledgeWeb Project



Question: How was Napoleon important to the development of the modern computer?
(see below for answer)

Welcome to the home page of the Burke Institute for Innovation in Education and its flagship project, the Knowledge Web.

Founded by James Burke, the author, host, and narrator of the acclaimed television series *Connections*, the

[Home](#)
[The Vision](#)
[A Message from James Burke](#)



Think free. Learn free.

infed
encyclopaedia • archives • extras

welcome
explore informal education and lifelong learning

search infed.org

[module](#) [discussion](#) [edit this page](#) [history](#)

Wikiversity
From Wikibooks, the open-content textbooks collection

[Log in / create account](#)

Can Cooperative Service Solve the Grey Literature Challenge? Buchanan, S., R. Jackson, C. Oberlander *OLA Quarterly*, vol. 10 (2/3) Fall 2004 p. 5-9

Are online communities and learning environments important to our future?

Anura. Adult frogs are characterised by long hind legs, a short body, webbed digits, protruding eyes and the absence of a tail. Most frogs move by jumping or climbing. Most frogs have a semi-aquatic lifestyle. They typically lay their eggs in puddles, ponds or lakes, and their larvae, called tadpoles, have gills and develop in water. Adult frogs follow a carnivorous diet, mostly of arthropods, annelids and gastropods. Frogs are most noticeable through their call, which can be widely heard during the mating season. The distribution of frogs ranges from tropic to subarctic regions, with most of the species found in tropical rainforests. With over 5,000 species described, they are among the most diverse groups of vertebrates. However, their declining numbers are increasingly giving cause for concern. A distinction is often made between frogs and toads on the basis of their appearance, prompted by the convergent adaptation of so-called toads to dry environments; however, this distinction has no taxonomic basis.

(continued...)

conclude with S
as the *Best Athl*
the medal stand
■ The maiden flight
1 (pictured) fails
■ Nigeria agrees to
Taylor to face w
■ Afghan citizen A
from Islam, a ca
■ The three remain
in Iraq are rescu
British SAS.
■ ETA declares a
Basque indepen
Wikinews

[Conferences](#)
[OpenEd2006](#)
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access learning object repositories, increases in the number and quality of open source educational software projects, the open education work agencies like UNESCO and the OECD are doing, and the field is diversifying as quickly as it is growing.

Open Education 2006: Community, Culture, and Content is a multidisciplinary event designed to promote the discussion of the variety of research, development, and other activities necessary to move the field of open education forward.

Conference Themes

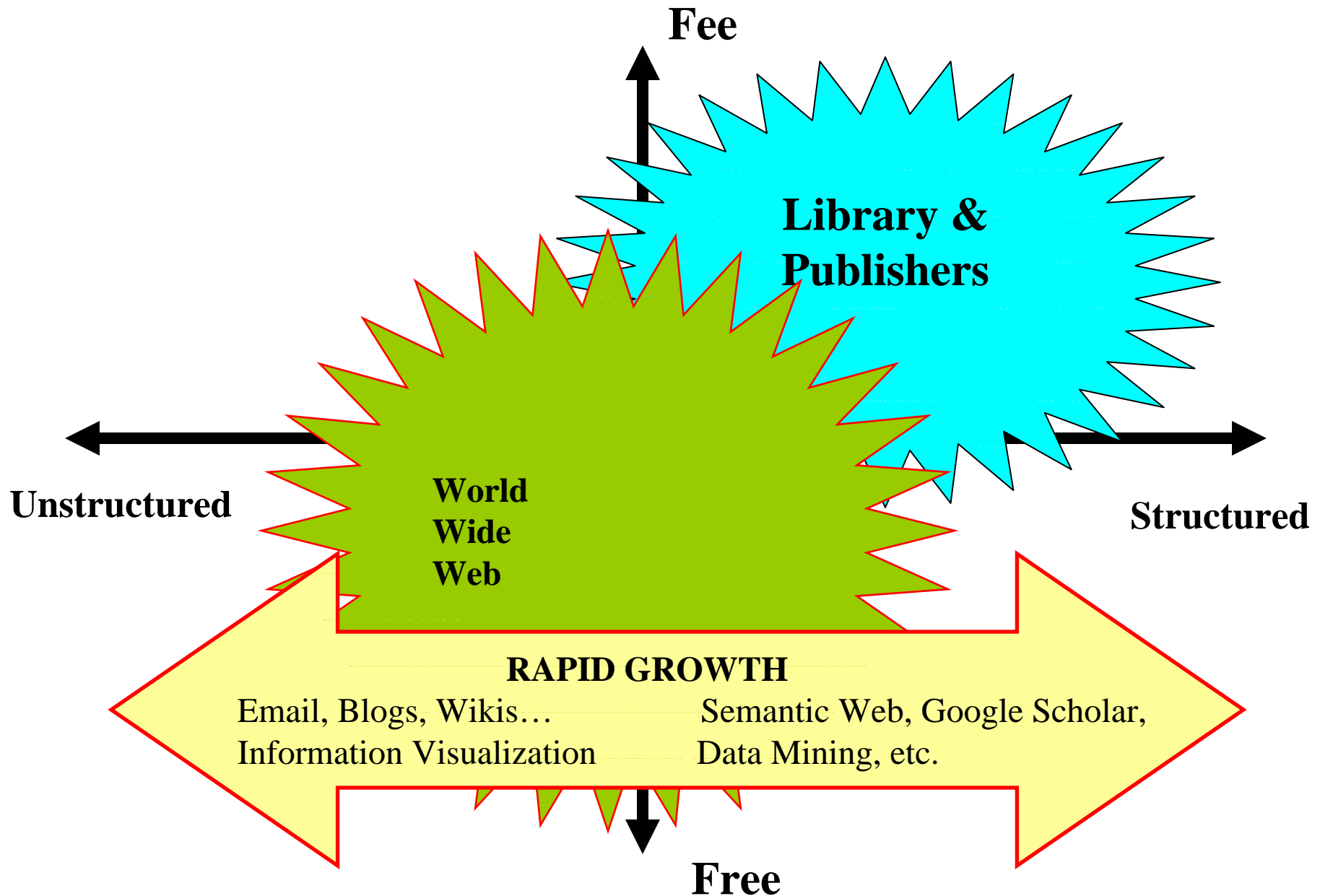
- Social, Cultural, and Technical Aspects of Open Educational Resources
- Social, Cultural, and Technical Aspects of Tools and Software Supporting Open Education
- Social, Cultural, and Technical Aspects of Reusing and Remixing

Questions?

Contact conference@cosi.usu.edu.

Emerging Content & Community

Library's collection and resources focus on: Structured & Fee Content



Staff Education



OCLC Online Computer Library Center
a worldwide library cooperative

An OCLC Initiative

WebJunction  **PALINET**
A Web-learned community
Mid-Atlantic Libraries Shaping Tomorrow



Up-to-date with the latest PALINET happenings?
Click here to be sure!

Workshops

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PALINET Education Program

WORKSHOPS - All Current Offerings

Date	Workshop	Instructor	Location	Register
5/11/2006	MARC Tags Basics Part 1 - Added Session!	Kris Senecal	Live Online	Session Filled
5/11/2006	Podcasting for Libraries Online Part 2 - NEW!	John Illiff	Live Online	Session Filled
5/15/2006	Beyond Boolean: Effective Web Reference Strategies Part 3	Diane Kovacs	Live Online	Register
5/15/2006	Union Listing for Current Users: Learning the New Interface Online - Added Session!	Kris Senecal	Live Online	Register
5/17/2006	Ready Reference and More on the Internet	Amigos Library Services		Register
5/17/2006	Union List Basics for New Users Online Part 2 - NEW!	Paula Asch	Live Online	Register
5/18/2006	MARC Tags Basics Part 2 - Added Session!	Kris Senecal	Live Online	Session Filled
5/19/2006	Advocacy: Public Officials	SOLINET		Register
5/19/2006	Instructional Design for Distance Learning and Web-Based Teaching - NEW!	Diane Kovacs	Penn State - Harrisburg, PA	Register
5/19/2006	PALINET OCLC Hour - WorldCat Collection Analysis	Glenda Lammers	Live Online	Register
5/22/2006	FRBR for Everyone	Nylink		Register
5/22/2006	HTML Basics Part 1	Diana Bitting	Live Online	Register

 Very Hot Topic (More than 25 Replies)

Current 

[Change](#)
(Choose color)

Latest News

Forum Stats

122 Posts
81 Topics
332 Members
Latest Member: [cwhite](#)

Board Tools

[1]

[Syndicate](#)

QuickJump

=> [Training](#)

[go](#)

ALA RUSA STARS



- Mentoring Award at Annual 2006
- ILL 101 Tutorial development
- Programs:
 - ILL 101 Workshop at Annual 2007
 - Advanced Workshop planning



[Diane Leja Receives ALA RUSA STARS Mentoring Award](#)



Diane Leja, Access Services Manager at the University of South Dakota I.D. Weeks Library (<http://www.usd.edu/library/>) is the 2006 STARS Mentoring Award recipient. The Mentoring Award is a cash award of \$1,000 for travel expenses to attend the ALA annual conference, and is offered to a library practitioner new to the field of interlibrary loan/document delivery or electronic reserves and interested in a mentoring opportunity. [Atlas Systems, Inc.](#) is the sponsor of this one-time award.

Diane was selected as the recipient of the ALA RUSA STARS Mentoring Award based on her statement of petition, and her interest and need in this unique mentoring opportunity. Diane was promoted to Access Services Manager in February 2006, and while she has experience in electronic reserves, is now tasked to learn Interlibrary Loan and be a new manager. The award will be presented at the RUSA STARS Interlibrary Loan Discussion Group Meeting on Saturday, June 24, 2006, 8-10 a.m., during the ALA Annual Conference in New Orleans.

ILL Training, Needs & Technology Assessment

What does your ILL Training look like? What tools can help us?

- Initial Training (OJT, Checklist, Mentoring, Tutorial)
- Ongoing Updates Training (Refreshers, Regional/Consortia Programming)
- Technology Training (Vendor, Tech. Fairs/Conferences)
- Future Training (How do we prepare for the future?)

How do we prepare for the future?

- Core Competencies
- Education and Training
- Coaching Employees

- More collaboration, better communication tools...
- Training Materials & Resources
 - Best Practices & Guidelines
 - Checklists, Manuals, & Tutorials
 - Institutional, Professional Associations, & LIS
 - National & Regional:
 - Vendor
- Communication Tools
 - Informal & Formal, Asynchronous & Synchronous...

What are best practices for ILL Training?

University of Virginia Library

Other Education & Training

- New series “Library & Information Architecture Certificate”
 - MARC
 - Finding Electronic Resources – Library Resources, Open Web & Hidden Web
 - Bibliographic Verification
- Library Tours: bringing together people from within and outside organizations
- Non-Library Conferences & Traditions:
 - AllIM: Electronic Content Management Association Mtg: **Philadelphia next week**
 - Others?
- Scanning Forum: Vendors & Practitioners Collaboration
 - Focus on sharing best practices & problem solving.

Collaborative Strategies

“Collaboration has been touted as a critical path for libraries. But the counter forces at work-competition, institutional ranking, self-interest, ownership, user resistance-makes putting into practice problematic. However, the twin pillars of **digital access and a deepening economic crisis may force libraries to embrace collaboration more fully.**”

Anne Kenney, “Collections, Preservation, and the Changing Resource Base” in Access in the Future Tense, CLIR, April 2004

What does this mean to...

Library as organization & my job?

Convergence, Collaboration, & Communication

Connect strengths & workflows of various units into a web service framework that changes how we cooperatively do library work.

Service convergence possibilities aren't limited...

- ILL & Acquisition integrate strategies that include borrow, rent, & buy.
- ILL & Cataloging develop shared workflows.
- ILL increase the use of library collections by expanding library service beyond affiliation to a borrowing library.
- Automate lending of articles from electronic resources using 008 for licensing restrictions and DOI for locating objects.
- Expand the use of Odyssey as article scanning tool, to also provide optional delivery of articles to a public domain repository that automatically incorporates the contributions combined with the ILL citation.
- Develop a collaborative strategy for dealing with the increases in grey literature requests.

What is our role in discovery & exploration?

- **Help transform** library services to meet changing needs of users and e-learning venues, by re-examining traditional service workflows and units.
- **Be the change agent** Advocate, Coordinate and Collaborate to integrate library service delivery resolving challenges of accessibility and distance.
- **Organize and discuss** within the organization, regional meetings and professional organizations to resolve sticky issues.
- **Be leaders in education & training** because we have made enormous transitions already – and continue to do more.
- **Survey** Users/Non-Users and Public Libraries to assess what needs people have of library services, and how best to deliver them. Share your results and data sets.
- **Locate** grant money to experiment with new technology and share your discoveries with ILL, CIRCPLUS, LIBREF and other professional & learning communities.

PALINET Discussion Questions

- How should ILS, Request Management, OCLC systems evolve?
- How should resource sharing evolve? What does Transformation mean?
 - Define World Library Service (Library 2.0)
 - Direct Delivery or Direct Lending?
 - Authorizes anyone affiliated with a library or has a credit card to borrow a book?
- Are we ready for change? Are we preparing for changes?
 - What process are you using to adapt to users expectations and emergent technology?
 - Training & Staff Development Programming?
 - User Studies?
- What would you like to see in 5 years?

Education & Training Discussion

- Let's discuss and identify 5 (or more) basic training needs + 5 (or more) advanced training needs that are critical to ILL education & training in the topic area. "What about TOPIC do we need to know?"
- How do we get there? If possible, identify specific resources or examples that work.

Topics:

- Bibliographic Verification
- Borrowing & Lending
- Copyright, Creative Commons, & Licensing
- Distance Education Document Delivery
- Grey Literature / Unpublished Materials
- ILL Systems
- International ILL
- LVIS
- Open Access
- Standards (NCIP, ISO, OpenURL, etc.)
- Statistics
- Web Services & Emergent Technology

Collaborative Strategy Resources

ACT, Reading between the lines, What the ACT reveals about college readiness in reading,

http://www.act.org/path/policy/pdf/reading_report.pdf

ALA, Patron-Focused Services: Models of Collaborative Interlibrary Loan, Collection Development & Acquisitions: Presentations by: Suzanne Ward, Tanner Wray, Karl E. Debus-Lopez, Megan Allen, 2002.

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